

ACIRE

Restricted Traffic Zones

Restricted Traffic Zones (ACIRE) are special areas where only the traffic of authorised vehicles and other specific vehicles exempt from a permit is allowed. The aim of ACIRE is to adapt traffic to the singular urban morphology in these areas.

In the Restricted Traffic Zones, which have the largest number of pedestrians in the city, non-drivers have right of way, making their walking experience significantly more pleasant and reducing road traffic. Walking is without a doubt the option that best adapts to the historic urban fabric where ACIRE zones are located. The old town layout can absorb residential mobility; however, it has to be well taken care of, as its streets and alleys were not designed for a high road traffic density.

The main features of the Restricted Traffic Zones are:

- Pedestrians always have right of way.
- Cyclists are allowed to ride in both directions
- The maximum driving speed is 20 km/h.

Types of ACIRE Card. Who can apply for the ACIRE Card? What documents are required?

ACIRE FOR RESIDENTS: This Card allows residents to **drive** and **park** their vehicles in the corresponding ACIRE zone as long as they respect the ORA parking regulations. The ACIRE Card for residents is for individuals who are registered as residents in an ACIRE zone. When applying, they have to identify themselves (ID card or Foreigner's ID Number and Passport) and submit their vehicle registration certificate.

ACIRE FOR GARAGES: It only entitles card holders to drive in the restricted traffic area and not to park in it.

- **Owners, tenants or individuals authorised to use a garage located in an ACIRE zone.** When applying, they will have to identify themselves (ID card or Foreigner's ID Number and Passport), submit their vehicle registration certificate and prove the existence of the garage (deed, rental agreement or keep clear sign licence). In case the purpose of the application is the authorisation to use a specific garage, the applicant will have to provide the before mentioned documents as well as the written consent of the garage owner together with a copy of the ID of the person being authorised.
- **Non-resident owners or tenants of properties located in an ACIRE zone.** In case they have a private vehicle, they will have to identify themselves (ID card or Foreigner's ID Number and Passport), submit their vehicle registration certificate and prove they either own or are renting the property. In case they don't have a private vehicle (e.g. rental cars), they will have to submit the before mentioned documents (excluding the vehicle registration certificate) and apply for an extraordinary access permit each time they rent a new vehicle.
- **People who often need to enter the restricted traffic zone in order to drive an ACIRE resident home.** They will have to identify themselves (ID card or Foreigner's ID Number and Passport) and submit their vehicle registration certificate, a copy of the ID document (Spanish ID card or Foreigner's ID Number and Passport) of the person residing in the corresponding ACIRE zone and a form of authorisation signed by the latter stating the reasons why they need to enter the area.
- **People who need to enter the zone for a limited period of time due to building works being carried out in an ACIRE zone.** In this case, up to three vehicles may be authorised for the term established in the construction permit/notification. Applicants must submit the construction permit/notification, proof of payment of the corresponding municipal taxes, the vehicle registration certificate(s) and a form of ID (ID card or Foreigner's ID Number and Passport) of the car owners.

ACIRE BUSINESS: It only entitles card holders to drive in a restricted traffic area in order to get to the corresponding business premises for loading/unloading. This card is for owners of a business located in an ACIRE zone. They will have to identify themselves (ID card or Foreigner's ID Number and Passport), submit their vehicle registration certificate and prove the existence of the business activity being carried out within the boundaries of the ACIRE zone (proof of payment of last year's business activity tax -IAE-/certificate from the Spanish tax authorities proving that the company is properly registered for IAE purposes/authorisation so that the City Council can check the data with the State Tax Administration Agency).

If the applicant of the ACIRE Card (Resident, Garage & Business) is different from the car owner, a proof of connection between both of them will have to be presented.

In the event that the card is requested by a legal entity, a proof of ID of the person being represented will be required (ID card or Foreigner's ID Number and Passport) together with a deed stating the reasons behind the need for representation.

What are the advantages of extraordinary access permits to enter an ACIRE zone? Who can apply for them? Where?

Extraordinary access permits allow holders to drive and load/unload in a Restricted Traffic Zone. However, parking is not allowed under any circumstances. A maximum of 10 permits may be issued every year for the same number plate.

Permits may be applied for in advance, in situ or within 5 days after entering the ACIRE zone by using either one of the following application options:

- Intercom systems located at the number plate checkpoints. Available 24/7, all year long.
- By phone: 971225530. Available 24/7, all year long.
- Per email: acire@palma.es

Individuals with a parking pass carrying people with reduced mobility may choose between both options below:

- Normal vehicles: Either by sending an email or by showing the pass in situ. A permit for the stated number plate is issued with the same expiry date as on the pass.
- Sporadic vehicles: Permits may be applied for through either one of the application channels available.

Hotels & Tourist Apartments:

- The Hotel sends an email specifying the check-in and check-out date of the guest. Customers may also apply for the permit at the number plate checkpoint.

Professional Associations (architects, civil engineers...):

- The secretary's office of the professional association sends an email including the number plate and the date when the vehicle is expected to enter the ACIRE zone. Members may also apply for the permit at the number plate checkpoint.

Schools, nursery schools and official art schools (for students up to 6th grade of primary school or same age):

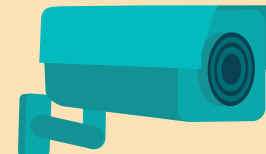
- The application may be emailed to the secretary's office of the institution.

Police, moving and construction permits involving street occupancy:

- The (Local Police) Special Service Department checks the number plate and issues the corresponding access permit for a specific period of time according to the terms stated on it.

Occasional repair/loading & unloading services (e.g. large grocery shopping carts)/Occasional transport of the elderly or people with reduced mobility:

- The application may be submitted through either one of the before stated application options. Permits are issued for the requested day after the reason of access is notified.



How does the automatic number plate recognition system work?

When the vehicle drives through the access control point, cameras read the number plate and compare it with the ones that have been previously authorised by checking the ACIRE database. If the plate is registered, the system automatically erases the number plate and the pictures that have been taken. However, if the plate is not yet registered and no application for an extraordinary access permit has been submitted, disciplinary action may be taken.



What vehicles are exempt from the driving ban in the ACIRE zones?

- Public passenger services that can only stop for a short period of time to allow passengers to get on/off.
- Vehicles carrying goods & repair services (loading/unloading).
- Motorbikes and two-wheeled mopeds.
- Bicycles.
- Vehicles with an ACIRE Card.
- Security service vehicles, emergency vehicles such as ambulances and fire engines and vehicles holding a parking pass for carrying individuals with reduced mobility.
- Official service vehicles duly identified with the ORA 1-4 sticker sign that are in the ACIRE zone in order to carry out their duties.
- Street maintenance vehicles or vehicles owned by contractors/concessionaires of public services that are in the ACIRE zone in order to carry out their job.

DO YOU NEED FURTHER INFORMATION?

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